CMNS 1140 Worksheet – Conflict Management and Teamwork

Name:

Date:

1. How would you describe your ideal group for a group project or team project at work?
2. What would be your definition of teamwork?
3. When would have been the appropriate time to step in and say something to Mathew and the others about their work ethic in the group?
4. How would you have approached Mathew and the others about their performance in the group?
5. How would you have dealt with the argument that broke out when there was yelling and swearing?
6. When would you have talked to the professor about Mathew and the others performance in the group?
7. How would you have talked to the professor about Mathew and the others performance in the group?
8. Is it your responsibility in the first place to step in and say something or should someone else should have stepped in? Why?

After answering these questions, come together as a class to discuss your answers to the worksheet and to the case study questions. Also discuss if you have had any past experiences where you had to deal with a bad situation (such as a bad group or dealing with a bad situation at work).